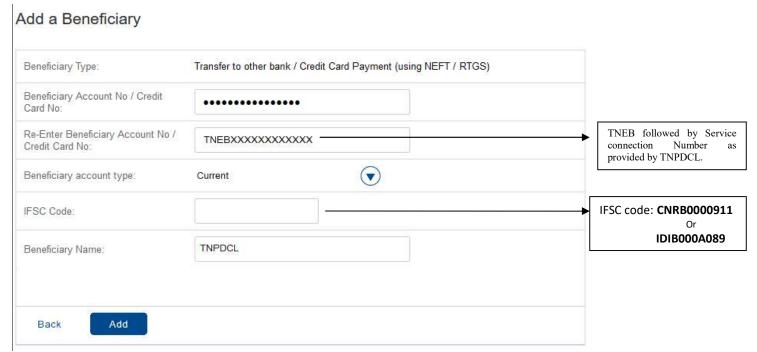
## **TNPDCL**

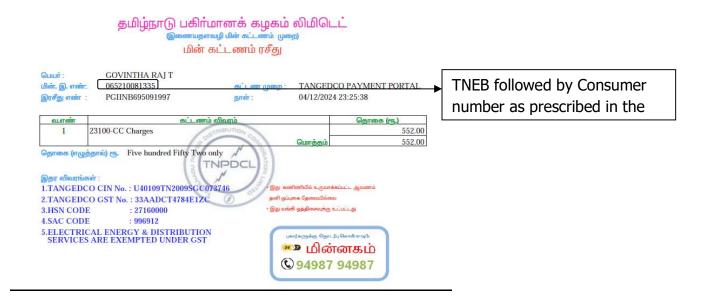
# <u>Procedure for making NEFT/RTGS payment to pay Electricity bills/Application Charges</u> through Net banking:

- Log in to your personal banking account of any bank.
- Select **NEFT/RTGS** option in **Funds Transfer Menu**.
- Add the beneficiary account details provided by TNPDCL for each individual service connection:

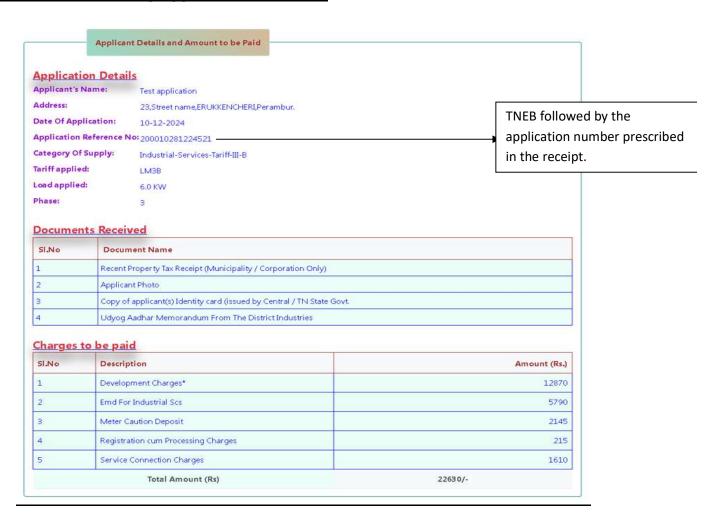


- \*The service connection number shall be stated in White meter card/ SMS/ e-mail/ printed in receipt.
- Upon the successful addition of the TNPDCL's beneficiary details, enter the Bill Amount to be paid to TNPDCL.
- Fund transfer amount should match the exact pending bill amount at the time of fund transfer otherwise the amount will not be accepted.
- Upon the successful transaction, e-receipt will be generated at TNPDCL webportal after successful settlement by the bank, SMS will be sent to the registered mobile number and the e-receipt can be downloaded from the payment portal <a href="https://www.tnebnet.org/awp/ereceipt">https://www.tnebnet.org/awp/ereceipt</a>
- Further, the NEFT/RTGS Payments are extended for making the payments
  of other miscellaneous charges and Application related charges such as
  New Service Connection Charges, Name Transfer, Tariff Change, DCW
  works, etc

### Where can I find my Service Connection number?



#### Where can I find my Application number?



### **FAOs on NEFT/RTGS**

1. How can I find my Account Number linked to my TNPDCL's service connection number for the electricity bill payment?

TNPDCL's Service Connection number for each consumer shall be obtained - as stated in White meter Card/ SMS/e-Mail/printed in receipt. The Account number is provided in the format such as TNEBXXXXXXXXXXX. **Ex:** TNEB094590091100 (TNEB should be in uppercase followed by the individual service connection number)

2. Where can I check the electricity bill amount that needs to be paid through the NEFT/RTGS?

TNPDCL's consumers who have already registered can log in and ascertain the amount of bill that needs to be paid for each service connection or the bill amount payable can be ascertained in TNPDCL's **Quickpay** website - <a href="https://www.tnebnet.org/qwp/qpay">https://www.tnebnet.org/qwp/qpay</a>.

- 3. What happens if I pay the wrong bill amount through the NEFT/RTGS?
  As per the NEFT/RTGS guidelines, the paid amount will be returned back to the same bank account through which the payment was made.
- 4. Are there any charges for NEFT and RTGS transactions?

TNPDCL will not charge any amount for the NEFT or RTGS transactions. However, it is advisable to check with your bank or refer to their schedule of charges for applicable fees.