



CONNECTING WITH CONFIDENCE

Service connection within 15 days for industry up to 112 KW

தாழ்வழுத்த தொழிற்சாலைக்கு 15 நாட்களில் மின் இணைப்பு



**Get
Power supply**

<u>Benefits</u>	<u>Consumer responsibilities</u>	<u>Initiatives taken by TANGEDCO</u>
<ul style="list-style-type: none">➤ No need to visit TANGEDCO office➤ Apply through online➤ Simple documentation.➤ Fast uploading of soft copies➤ Quick verification and inspection process➤ Payment through online➤ Time schedule limited➤ Application status can be tracked	<ul style="list-style-type: none">➤ Genuine documents➤ Immediate payment of EMD, estimate and other applicable charges. <p>Pay</p> <ul style="list-style-type: none">➤ Registration charges: Rs. 50/-➤ EMD : Rs. 600/KW for 3 phase service connection➤ MCD, Development charges, Service connection charges➤ CCD Rs. 200/- per service for Single phase service connection➤ Estimate charges	<ul style="list-style-type: none">➤ Through online filing➤ Simple 3 step processing (Apply / Pay / Get)➤ Quick verification and inspection process➤ Online payment of charges➤ Quick service connection➤ Ease of doing business

Note: This scheme is applicable only for effecting service connections without erection of new distribution transformer.

TAMIL NADU GENERATION AND DISTRIBUTION CORPORATION LTD.
Technical Branch

144, Anna Salai,
Chennai – 600 002.

Memo No.CE/Comml/SE/EE3/AEE1/F. LT Inds SC/D.210/2017, dt 03.07.2017

Sub: TANGEDCO – Service connection within 15 days for industry up to 112 KW
- Instruction issued - Reg.

Ref:- 1. (Per) (CMD) TANGEDCO Proceedings No.362 dated 04.08.2016.
2. Memo No.CE/Comml/SE/Comml/EE3/AEE3/F. OnlineAppln./D.66/
2016, dated 05.08.2016.

1. Online application filing procedure in respect of LT service connection (except hut and agriculture) was introduced from 05-08-2016 vide references (1) and (2) cited above, wherein time frame for estimate preparation, documents verification, etc. have been given so as to follow the overall time schedule prescribed by the Hon'ble TNERC in the Distribution Standards of Performance Regulations.

2. With a view to encourage industrial growth in our State, it is decided to extend new LT industrial service connections / additional loads up to a demand of 112 KW within 15 days from the date of registration of the application, which involves mere and extension categories including enhancement of existing Distribution Transformers, but, without erection of new Distribution Transformer.

3. Apart from the procedure for online application filing prescribed vide references (1) and (2) cited, the following procedure are to be followed in respect of LT new industrial service connections/additional demand up to a demand of 112 kW:

- (a) The applicants of LT industrial service connection can apply either through TANGEDCO's web-portal (www.tangedco.gov.in) or in person at the section offices of TANGEDCO.
- (b) The applicant has to fill in the required details like new service/ load addition with other details like name, address, mobile no., e-mail id etc.
- (c) The applicant has to attach the self certified scanned copy of the supporting documents as prescribed in the Tamil Nadu Electricity Distribution Code and upload them through the web portal.

- (d) The applicant shall pay the Registration charge through online, viz TANGEDCO URL <https://www.tnebnet.org/awp/login>
- (e) As and when the application along with the documents is uploaded and the registration charge is paid, the application is deemed to have been registered. The details of registration should be sent to the applicant through email id / SMS.
- (f) On receipt of the soft copies of the application and documents, the section officer shall verify them within a day. If the soft copies are in complete shape the applicant shall be informed by the section officer through email/SMS to submit the hard copies and the notice for payment of all applicable charges within 3 days from the date on which the email/SMS sent. Simultaneously, the site inspection shall be carried out and necessary estimate shall be evolved.
- (g) If the documents (soft copies) are not in complete shape the same should be informed to the applicant on the same day through email/SMS. If not resubmitted within 3 days application will be listed for cancellation and the registration charges shall be forfeited. If the hard copies are not submitted (or) are incorrect / incomplete, the application would be listed for cancellation and the registration charges shall be forfeited.
- (h) On payment of all the applicable charges by the applicant either through online or at TANGEDCO office, the section officer shall submit the estimate already prepared directly to the competent sanctioning authority with a copy to the next immediate officer concerned. The next immediate officer shall scrutinise the estimate and corrections if any shall be intimated to the sanctioning authority immediately. The competent authority shall sanction the estimate within 3 days from the date of receipt of the estimate.
- (i) For the applications not involving erection of Distribution Transformer, a separate priority shall be maintained and the service connections should be effected within 15 days from

the date of registration. For applications involving erection of new distribution transformer, the time schedule prescribed in the DSOP Regulations may be followed.

- (j) After sanctioning the estimate, if any amount chargeable to consumer based on the estimate sanction (within consumers premises) the demand notice shall be issued to the applicant through email/SMS immediately for making payment within 3 days from the date on which email/SMS sent. The applicant should pay the above charges through TANGEDCO URL <https://www.tnebnet.org/awp/login> or at TANGEDCO office. The service connection should be effected within 15 days from the date of registration.
- (k) After effecting service connection, the application along with relevant documents and test report shall be submitted to Revenue Branch for record purposes.
- (l) If the application involves erection of new Distribution Transformer, the section officer will inform the applicant through e-mail/SMS stating that the TNERC time frame will be followed.
- (m) The other procedure such as forfeiture of EMD and remittance of prescribed charges, etc. shall be followed as per the TNERC Codes/Regulations and the online application procedures prescribed vide reference (1) and (2) cited above.
- (n) The Chief Engineer/Materials Management and the Chief Engineers/Distribution Regions shall take necessary action to ensure that meters and other service connection materials are available in the Stores for effecting service connections without delay.
- (o) Effecting of service connections to LT industrial services has to be monitored every week and the Superintending Engineers will be held responsible for any let up.
- (p) Vide publicity shall be given in this regard by the Superintending Engineer/EDCs so as to reach the general public especially regarding mandatory online application filing under this scheme.
- (q) In case of complaints, the intending consumers can give complaints to the Director General of Police / Vigilance /

TANGEDCO through Email: adgp@tnebnnet.org, Phone No. 044-28520416, Fax No. 044-28520749.


4. If the applicant turns in person at the TANGEDCO offices for registering applications, he shall be guided to apply through online application filing.

5. The Chief Engineer/Distribution Regions are instructed to fix the responsibility to the officers at various levels of the EDCs to strictly follow the above instruction.

6. This scheme will come into effect from 15.07.2017. Any lapses in this regard will be viewed seriously and action as deemed fit will be taken against the erring officials.

Receipt of the memo shall be acknowledged.

(By order of Chairman and Managing Director)


Director (Distribution) 2/2

To

All the Chief Engineers/ Distribution.

Copy to the Secretary/Tamil Nadu Electricity Regulatory Commission/Chennai-8 for kind information to the Hon'ble Commission.

Copy to the Chief Engineer/Material Management/TANGEDCO for supply of necessary materials without any delay.

Copy to all the Superintending Engineers/EDCs.

Copy to the Chief Engineer/IT for necessary changes in the online application filing software.

Copy to the Chief Engineer/R-APDRP and Planning

Copy to the Chief Financial Controller/Revenue

Copy to the CIAO/Chennai – 2

Copy to the Superintending Engineer/Enforcement/Chennai – 2

Copy to the Legal Advisor/Chennai – 2

Copy to the Executive Assistant to CMD/TANGEDCO

Copy to the Personal Assistant to the DGP (Vigilance)/TANGEDCO/Chennai – 2.

Copy to the Executive Assistant to Director (Distribution)

Copy to B.P. Section/Adm. Branch for publishing in TANGEDCO Gazette.

Copy to Stock file.