



Tamil Nadu Generation and Distribution Corporation Limited

Instructions for installing TANGEDCO Mobile App from Apple App Store

1. Searching the mobile application from App Store

Visit Apple App Store and enter the following

tangedco

In the search criteria. TANGEDCO app will be listed.

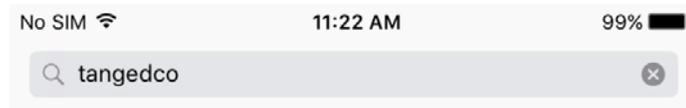




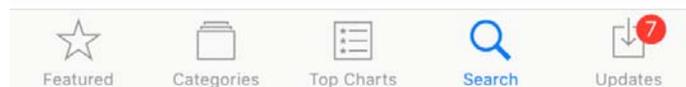
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2. Installing the mobile application from Apple App Store

Tap download arrow button. The mobile application will automatically be installed.



TANGEDCO
Vijayadeepan Subbiah Ma...

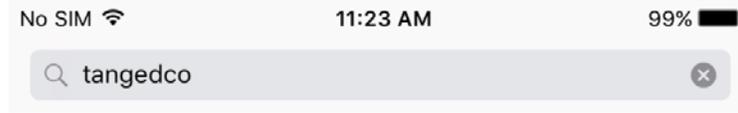




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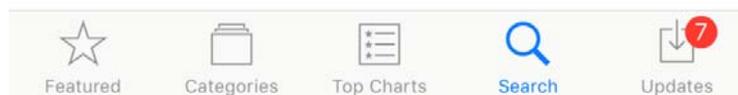
3. Opening the mobile application

Tap OPEN button to open the mobile application.



TANGEDCO
Vijayadeepan Subbiah Marimuthu

OPEN





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4. Logging in of existing online payment users / Registration of new users

The login page appears.

Existing online registered users can use their login *username* and *password* to login.

A screenshot of the TANGEDCO mobile application's login page on an iPhone 6s. The status bar at the top shows 'Carrier', signal strength, Wi-Fi, and the time '1:25 PM'. The app's logo is centered at the top. Below it are two input fields: 'User Name' and 'Password'. A blue cursor is visible in the 'User Name' field. Below the input fields is a large orange 'LOGIN' button. Underneath the button is a link for 'Forgot Password?'. At the bottom, there is a link 'If you don't have an account' above a large orange 'SIGNUP' button. At the very bottom, there is a link for 'Frequently Asked Questions'.



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5. Registration of new users – Entering the Consumer No.

New users can create an account by selecting the sign up option.

The user will be prompted to fill the details like TANGEDCO consumer number and tap CHECK button.

A screenshot of an iPhone 6s running iOS 10.3. The status bar at the top shows "Carrier", "1:25 PM", and a battery icon. The app interface features a white TANGEDCO logo at the top center. Below the logo, the text "Enter your Consumer no" is displayed twice, with a blue cursor at the end of the second line, indicating an input field. A large, orange "Check" button is positioned below the input field. The background of the app is a dark, blurred image of a power transmission tower.



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Confirming the consumer details

The consumer details will be displayed for confirmation. Tap CONFIRM button to continue.

The screenshot shows an iPhone 6s interface with the following elements:

- Carrier: Carrier
- Time: 1:26 PM
- Back arrow icon
- TANGEDCO logo
- Text: Enter your Consumer no
- Text: 02488019132
- Check button
- Text: Please check and confirm your details
- Name: ELUMALAI
- Address: KANNALAM GINGEE TK
- Status: Live
- Confirm button



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Setting the user credentials

A page requesting to set password, e-mail ID and mobile number for registration will be displayed. Enter the details and tap REGISTER to continue.

A screenshot of an iPhone 6s displaying the TANGEDCO registration form. The status bar at the top shows 'Carrier', signal strength, Wi-Fi, and the time '2:42 PM'. The form has a dark background with white text and input fields. At the top center is the TANGEDCO logo. Below it are five input fields: 'Name' (with the value '01074005302'), 'Password', 'Confirm Password', 'Email', and 'Mobile number'. A large orange 'REGISTER' button is at the bottom, and a link for 'Frequently Asked Questions' is below it.

iPhone 6s – iOS 10.3 (14E8301)

Carrier 2:42 PM



Name
01074005302

Password

Confirm Password

Email

Mobile number

REGISTER

[Frequently Asked Questions](#)



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Entering the OTP number

A page requesting to enter the One-Time Password (OTP) will be displayed. An OTP will be sent to the registered mobile and enter the (OTP) and tap ACTIVATE for activation.

A screenshot of an iPhone 6s screen displaying the TANGEDCO OTP entry interface. The status bar at the top shows "Carrier", signal strength, Wi-Fi, and the time "3:11 PM". The main screen features the TANGEDCO logo at the top center, followed by the text "Enter OTP sent to your mobile". Below this is a text input field labeled "Enter OTP" with a white underline. A large orange button with the text "Confirm" is positioned below the input field. At the bottom of the screen, there is a link labeled "Frequently Asked Questions".



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6. Logging into the mobile application

The login screen will be displayed. Enter the username and password. Tap LOGIN option to continue.

A screenshot of the TANGEDCO mobile application login screen on an iPhone 6s. The screen displays the TANGEDCO logo at the top, followed by input fields for "User Name" and "Password". Below these fields are two prominent orange buttons: "LOGIN" and "SIGNUP". There are also links for "Forgot Password?" and "Frequently Asked Questions". The status bar at the top shows "Carrier", signal strength, Wi-Fi, and the time "1:25 PM".

Carrier 1:25 PM

TANGEDCO

User Name

Password

LOGIN

Forgot Password?

If you don't have an account

SIGNUP

Frequently Asked Questions



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7. Setting the mobile application lock PIN

A page to set the PIN to protect your mobile app. Enter the 4 digit PIN and tap SET PIN button to continue.

A screenshot of an iPhone 6s displaying the TANGEDCO mobile application's PIN setup screen. The status bar at the top shows 'Carrier', signal strength, Wi-Fi, and the time '2:43 PM'. The app's logo is centered at the top. Below it, the text 'Set a 4-digit PIN to protect your app' is displayed. There are two input fields: 'Enter 4-digit PIN' and 'Confirm your PIN', each with a horizontal line below it. A large orange button labeled 'SET PIN' is positioned below the input fields. At the bottom of the screen, there is a link for 'Frequently Asked Questions'.



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8. Updating the user profile

Update Profile message will be displayed Tap OK to continue.

iPhone 6s – iOS 10.3 (14E8301)
Carrier 2:44 PM

Update Profile

First Name
usha

Last Name
sathya

Gender
Male

Marital Status
Single

Date of Birth
2017-09-23

✓



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Consumer Profile page will be displayed. Enter the consumer profile and tap the TICK mark to continue.

iPhone 6s – iOS 10.3 (14E8301)
Carrier 2:44 PM

Update Profile

First Name
usha

Last Name
sathya

Gender
Male

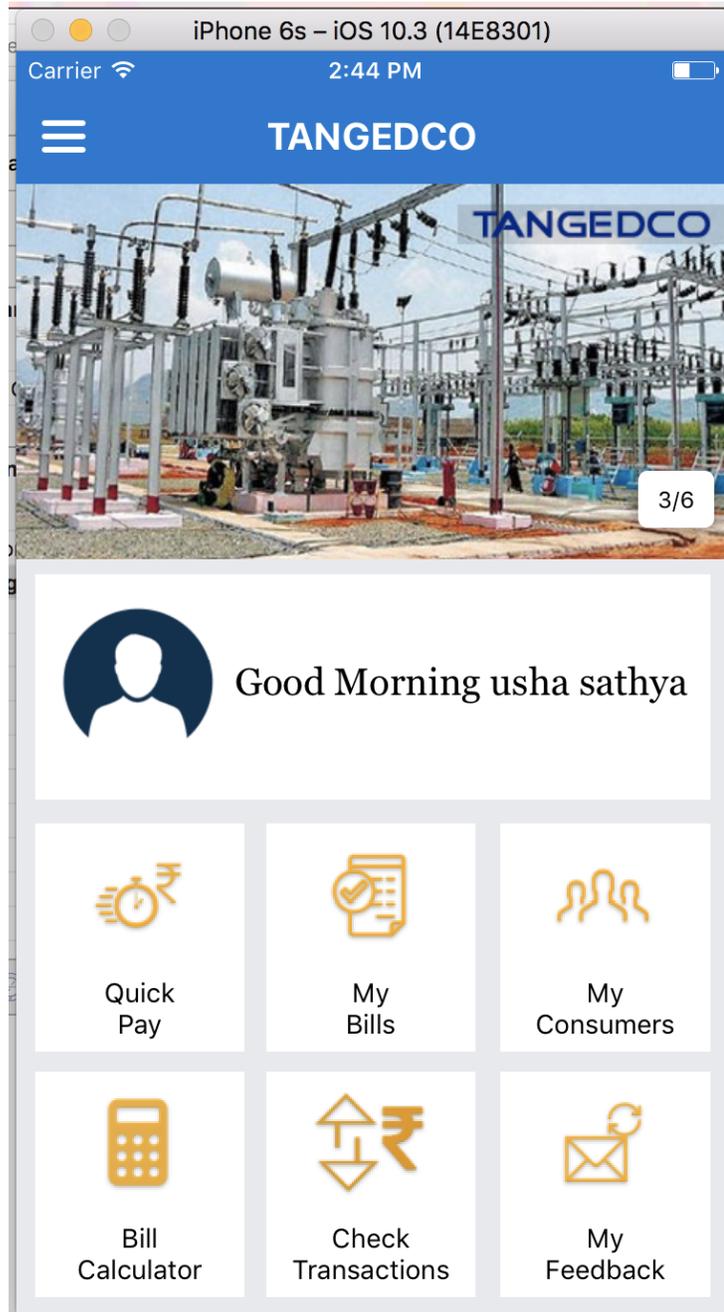
Marital Status
Single

Date of Birth
2017-09-23



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The home screen the mobile app will be displayed. The consumer can choose the required option for specific services.





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9. Forget Username / Password

Click on the Forget username / password

A screenshot of the TANGEDCO mobile application interface on an iPhone 6s. The screen shows a login form with two input fields: "User Name" and "Password". Below the fields are two orange buttons: "LOGIN" and "SIGNUP". A red arrow points to the "Forgot Password?" link located below the "LOGIN" button. At the bottom of the screen, there is a link for "Frequently Asked Questions". The status bar at the top shows the carrier, signal strength, Wi-Fi, and battery icons, along with the time 1:25 PM.

Carrier 1:25 PM

TANGEDCO

User Name

Password

LOGIN

⇒ Forgot Password?

If you don't have an account

SIGNUP

Frequently Asked Questions



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Enter the consumer no of the registered user and click confirm button. User name and password will be sent to the registered mobile number.

A screenshot of an iPhone 6s displaying the TANGEDCO mobile application. The status bar at the top shows 'Carrier', signal strength, Wi-Fi, and the time '3:09 PM'. The app interface features a white back arrow in the top left corner and the TANGEDCO logo centered at the top. Below the logo is a text input field labeled 'Enter ConsumerID' with a blue cursor. A large orange 'Confirm' button is positioned below the input field. At the bottom of the screen, there is a link for 'Frequently Asked Questions'.



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Use the user name / Password received via SMS to login to the Payment page

A screenshot of the TANGEDCO mobile application's login page on an iPhone 6s. The status bar at the top shows 'Carrier', signal strength, Wi-Fi, and the time '1:25 PM'. The app's logo is centered at the top of the screen. Below the logo are two input fields: 'User Name' and 'Password'. A blue cursor is visible in the 'User Name' field. Below the input fields is a large orange 'LOGIN' button. Underneath the button is a link for 'Forgot Password?'. At the bottom, there is a link for 'If you don't have an account' and a large orange 'SIGNUP' button. At the very bottom, there is a link for 'Frequently Asked Questions'.